

Terms & Conditions

The terms and conditions detailed below apply to any purchase made from Tinkabellas.

Please ensure that you read these terms and conditions carefully.

If you place an order, you automatically agree to be bound by the terms and conditions that have been detailed below. If you do not agree with the terms and conditions, please do not place an order.

All prices that are displayed on the www.tinkabellas.co.uk website are in Pounds Sterling (£) and are exclusive of Postage & Packing (P&P). If you are based outside of mainland UK you are responsible for complying with your country's importation laws and taxes.

Any goods that are sent are at the Purchaser's risk. You understand that purchases can only be dispatched upon payment in full, including delivery charges.

You understand that all products offered for sale are subject to availability. We aim to deliver your goods to you within 7 days of receipt of your payment, although there is usually a much quicker turnaround. This may vary for orders from outside mainland UK. If the item you want is out of stock you will be contacted with a delivery date and/or details of alternative items.

Orders can be cancelled / exchanged within 7 working days from the day after you received the goods. You will be refunded any amount you have been charged within 30 days of cancellation. However, in the event that the goods have been delivered or dispatched to you prior to cancellation, you must return the goods to us and pay the cost of shipping in both directions. Any goods returned must be received by us in the same condition and, as far as possible, in the same packaging in which they were sent to you.

Please send items back via recorded delivery for your own proof of delivery, as the Company cannot take responsibility for items lost in transit. This postage cost is not reimbursed. Once we receive the goods, we will then refund you via cheque or card or allow you to exchange the items for something else.

When returning goods, it will speed up the process enormously if you remember to include your name/address, and where possible, your order number. Any items returned should not have been used or worn.

For health and hygiene reasons, no returns are available on navel jewellery and pierced earrings. Sale jewellery is non-refundable. Postage and packing is not refunded on returned items.

Due to the fluctuations of exchange rates, Tinkabellas reserves the right to change the details and amend prices at any time without prior notice. However the price that you pay will be the price displayed on the www.Tinkabellas.co.uk website at the time which you place your order.

The website is the copyright of Tinkabellas and any pictures or text may not be used without our written permission.

By placing an order, you agree to the terms above. Your statutory rights are not affected.